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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.		
09/640,196	08/16/2000	Aaron M. Sanders		3234		
7	590 08/14/2003					
David E Henn Eugene Stephens & Associates 56 Windsor Street			EXAMINER			
			BARTUSKA, FRANCIS JOHN			
Rochester, NY 14605			ART UNIT	PAPER NUMBER		
			3627			
			DATE MAILED: 08/14/2003	DATE MAILED: 08/14/2003		

Please find below and/or attached an Office communication concerning this application or proceeding.

					\rightarrow		
		Application No.		Applicant(s)			
Office Action Summary		09/640,196		SANDERS, AARON M.			
		Examiner		Art Unit			
		F. J. BARTUSK		3627			
The MAILING DATE of this communication appears on the cover sheet with the correspondence address Period for Reply							
A SHORTENED STATUTOR THE MAILING DATE OF TH - Extensions of time may be available to after SIX (6) MONTHS from the mailing - If the period for reply specified above - If NO period for reply is specified above - Failure to reply within the set or extent - Any reply received by the Office later earned patent term adjustment. See Status	IIS COMMUNICATION under the provisions of 37 CFR 1 ng date of this communication. is less than thirty (30) days, a reve, the maximum statutory perioded period for reply will, by statuthan three months after the mail	136(a). In no event, how ply within the statutory mi d will apply and will expire tte, cause the application	ever, may a reply be tim nimum of thirty (30) days SIX (6) MONTHS from to become ABANDONED	ely filed s will be considered timely the mailing date of this co O (35 U.S.C. § 133).	<i>).</i> mmunication.		
1) Responsive to comm	unication(s) filed on 16	6 August 2000 .					
2a) ☐ This action is FINAL.		This action is non-f	inal.				
3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under <i>Ex parte Quayle</i> , 1935 C.D. 11, 453 O.G. 213.							
Disposition of Claims							
4)⊠ Claim(s) <u>1-10</u> is/are p	ending in the application	on.					
4a) Of the above claim	(s) is/are withdr	awn from conside	ration.				
5) Claim(s) is/are	allowed.						
6)⊠ Claim(s) <u>1-10</u> is/are re	ejected.						
7) Claim(s) is/are	Claim(s) is/are objected to.						
8) Claim(s) are su	bject to restriction and	or election require	ement.				
Application Papers							
9) The specification is obj	ected to by the Examir	ier.					
10) The drawing(s) filed on	is/are: a) acc	epted or b) objec	ted to by the Exar	niner.			
	est that any objection to t	• , ,	•	* •			
11) ☐ The proposed drawing correction filed on is: a) ☐ approved b) ☐ disapproved by the Examiner.							
If approved, corrected of	drawings are required in r	eply to this Office a	ction.				
12)☐ The oath or declaration	is objected to by the E	xaminer.			,		
Priority under 35 U.S.C. §§ 119	9 and 120						
13) Acknowledgment is ma	ade of a claim for forei	gn priority under 3	5 U.S.C. § 119(a))-(d) or (f).			
a) ☐ All b) ☐ Some * c)	■ None of:						
1. Certified copies	of the priority docume	nts have been rec	eived.				
2. Certified copies	2. Certified copies of the priority documents have been received in Application No						
 3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)). * See the attached detailed Office action for a list of the certified copies not received. 							
14) Acknowledgment is made	de of a claim for domes	stic priority under 3	5 U.S.C. § 119(e) (to a provisional	application).		
a) ☐ The translation of 15)☐ Acknowledgment is made		* *					
Attachment(s)		- -	30				
1) Notice of References Cited (PTO-2) Notice of Draftsperson's Patent Draftsperson's Patent Draftsperson's Patent Draftsperson's Patent Draftsperson's Patent Draftsperson Disclosure Statement	rawing Review (PTO-948)	4) 5) 3 . 6)		(PTO-413) Paper No(atent Application (PTC			
J.S. Patent and Trademark Office PTO-326 (Rev. 04-01)	Office A	Action Summary		Part of Paper No. 8			

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DETAILED ACTION

Claim Rejections - 35 USC § 112

The following is a quotation of the first paragraph of 35 U.S.C.
 112:

The specification shall contain a written description of the invention, and of the manner and process of making and using it, in such full, clear, concise, and exact terms as to enable any person skilled in the art to which it pertains, or with which it is most nearly connected, to make and use the same and shall set forth the best mode contemplated by the inventor of carrying out his invention.

2. Claims 1-10 are rejected under 35 U.S.C. 112, first paragraph, as failing to comply with the enablement requirement. The claim(s) contains subject matter that was not described in the specification in such a way as to enable one skilled in the art to which it pertains, or with which it is most nearly connected, to make and/or use the invention. The specification includes numerous goals and benefits of the invention but does not include any specific structure or detailed method steps that would allow one skilled in the art to make and/or use the invention. Particularly there is no disclosed structure, flow charts, computer programs or logic to perform the following claimed limitations: identifying at least one property housing large of separate departments with appropriate populations and infrastructure that

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justify the setting-up of a connected strategic outsourcing venue; convincing the entity to provide the venue for the service center; providing cost-management to the users of the multiple services in a portfolio-style management; providing online billing, payment and transaction processing capability for multiple users, multiple services and multiple individual service providers, simultaneously; identifying an arbitrage opportunity, pooling service requirements from a group; off-loading the pooled service requirements; generating a perpetual arbitrage opportunity; providing order-entry confirmation and giving automated status feedback at predetermined intervals; providing customized catalogs and personalized pricing; providing usage tracking and trending; providing online billing; routing orders automatically; tracking flow-through items with details of recency, frequency, usage and monetary value; capturing preferences of users; a system that automatically accepts schedules and routes service requests to the appropriate fulfillment center based on desired service level, type of service, capacity utilization, load factors at various centers and other factors and immediately confirms receipt and confirms completion of the

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service request and convincing the entity to provide a venue includes negotiating terms that allow a flexible engagement within the at least one property.

3. Claims 6 and 7 are rejected under 35 U.S.C. 112, second paragraph, as being indefinite for failing to particularly point out and distinctly claim the subject matter which applicant regards as the invention. These claims are directed to a system but no components of the system are included to perform the claimed functions.

Claim Rejections - 35 USC § 101

4. 35 U.S.C. 101 reads as follows:

Whoever invents or discovers any new and useful process, machine, manufacture, or composition of matter, or any new and useful improvement thereof, may obtain a patent therefor, subject to the conditions and requirements of this title.

5. Claim 2 is rejected under 35 U.S.C. 101 because the claimed invention is directed to non-statutory subject matter.

The basis of this rejection is set forth in a two-prong test of:

- (1) whether the invention is within the technological arts; and
- (2) whether the invention produces a useful, concrete, and tangible result.

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For a claimed invention to be statutory, the claimed invention must be within the technological arts. Mere ideas in the abstract (i.e., abstract idea, law of nature, natural phenomena) that do not apply, involve, use or advance the technological arts fail to promote the "progress of science and the useful arts" (i.e., the physical sciences as opposed to social sciences, for example) and therefore are found to be non-statutory subject matter. For a process, the recited process must somehow apply, involve, use or advance the technological arts.

In the present case, claim 2 recites only an abstract idea. The recited steps of merely identifying an arbitrage opportunity, pooling service requirements, off-loading pooled service requirements and generating a perpetual arbitrage opportunity do not apply, involve, use or advance the technological arts since all of the recited steps can be performed in the mind of the user or by use of a pencil and paper.

These steps only constitute an idea of how to identify a market niche.

Additionally, for a claimed invention to be statutory, the claimed invention must produce a useful, concrete and tangible result.

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In the present case, claim 2 generates arbitrage opportunities (i.e. useful) is repeatable (i.e. concrete) and produces a real or actual effect (i.e. tangible).

Although the recited process produces a useful, concrete and tangible result, since the claimed invention, as a whole, is not within the technological arts as explained above, claim 2 is deemed to be directed to non-statutory subject matter.

Conclusion

6. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure. Kawakita is cited to show a leased building in which the tenants share common services, see col. 6, line 14 to col. 7, line 29. Rauch is cited to show a plurality of users that share printing services, see Fig. 4. Thomas et al is cited to show outsourcing to contractors.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to F. J. BARTUSKA whose telephone number is 703-308-1111. The examiner

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can normally be reached on MONDAY-FRIDAY (ALTERNATE FRIDAYS OFF).

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, ROBERT P. OLSZEWSKI can be reached on 703-308-5183. The fax phone numbers for the organization where this application or proceeding is assigned are 703-872-9306 for regular communications and 703-872-9306 for After Final communications.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is 703-308-1113.

fjb

August 11, 2003

F. J. BARTUSKA